



MEDHOST Rolls Out New Care Clock ED Wait Time Technology with Installations Planned at Several Tenet Hospitals Across U.S.

Care Clock helps patients decide where to seek non-urgent care

ADDISON, Texas – July 19, 2010 – MEDHOST, provider of leading healthcare throughput and emergency department software, today launched Care Clock, its latest innovation, which enables hospitals to post current ED wait times on their websites so that patients can make more informed decisions about where to seek care for non-urgent problems. Created in response to customer demand, Care Clock utilizes real-time information from the MEDHOST EDIS and doesn't require any manual input to keep the clock up-to-date. Tenet Healthcare Corporation has contracted with MEDHOST to incorporate Care Clock at multiple facilities across the U.S., and the healthcare services company also beta-tested Care Clock at four facilities prior to the official launch.

“Care Clock enables our hospitals to leverage MEDHOST’s EDIS to inform their patient population by providing real-time details of the ED’s wait time, which essentially allows the hospital to set expectations and impact patient satisfaction before patients even leave for the hospital,” said Liz Johnson, vice president of applied clinical informatics of Tenet Healthcare. “We’ve already implemented MEDHOST’s Care Clock at four hospitals and have several more deployments planned. Tenet’s goal is to deliver quality care and ensure patient satisfaction, and that’s why we invest in innovative solutions like MEDHOST Care Clock, which is designed to help us achieve our objectives.”

Care Clock features include:

- Care Clock is compatible with MEDHOST EDIS Version 3.4 or greater
- Hospitals can format Care Clock to match their website
- Care Clock works with all current generation web browsers, including Internet Explorer, Firefox, Safari and Chrome
- Care Clock utilizes Microsoft Silverlight technology for a rapid development cycle and flexible solution

“Care Clock is the fourth addition to MEDHOST’s suite of solutions, and it further strengthens our ability to help hospitals improve patient throughput, satisfaction and care,” said Craig Herrod, president of MEDHOST. “Care Clock gives our Customers another way to leverage the power of their MEDHOST EDIS, communicate with their patient population and essentially improve satisfaction and care. While driving market share is a key benefit, the most important result is that patients are better informed and can make better decisions about where to receive non-urgent care.”

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MEDHOST currently serves more than 200 facilities, including large IDNs, rural and suburban hospitals, and several academic facilities across the U.S. MEDHOST easily integrates with other leading hospital information systems, including MEDITECH, Cerner, Siemens and McKesson, Eclipsys, CPSI and HMS.

About MEDHOST, Inc.

MEDHOST is dedicated to advancing healthcare IT by developing user-friendly software solutions that improve productivity and throughput, as well as enhance the patient care experience. The MEDHOST product suite has been adopted by leading institutions throughout North America and has proven to dramatically improve house-wide patient flow, [financial performance](#) and [patient satisfaction](#). MEDHOST's [OpCenter](#) is an executive decision-support system that provides hospital leaders with real-time information, so they can proactively manage high-level issues that impact [throughput](#), patient satisfaction and resource utilization. MEDHOST EDIS version 4.2 is a CCHIT Certified® 08 Emergency Department Electronic Health Record and includes real time [Patient Tracking](#), [Nurse Charting](#), [Physician Documentation](#), [Order Entry](#) and [comprehensive reporting](#). MEDHOST's [ED Pass](#) kiosk enables self check-in, automatically screens for high-risk conditions and feeds information into the MEDHOST EDIS to expand visibility to the waiting room and improve patient safety. [Care Clock](#), MEDHOST's latest technology, enables hospitals to utilize information from the EDIS and post current ED wait times on their website so patients can make more informed decisions about where to seek care for non-urgent problems. MEDHOST is headquartered in Addison, Texas.

More information is available at www.medhost.com.

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Contact: Christina Teagarden
Jetstream Public Relations, Inc.
972.788.9456, ext. 302
teagarden@jetstreampr.com