



Welcome to our new Web site. We designed it with our Customers in mind and hope it's as easy-to-use and navigate as our market-leading MEDHOST EDIS. I thank all of our Customer ⇄ Partners for helping MEDHOST grow dramatically over the past three years and helping us become the recognized leader in information systems for Emergency Departments.

Much has changed at MEDHOST during the past seven years but our Mission and Goals have remained exactly the same.

The Mission of MEDHOST is to be the leading developer and supplier of software solutions for process management and data capture at point of care to healthcare customers worldwide. The principal Goals of MEDHOST are directly related to this Mission.

1. Ensure Customer satisfaction by providing the highest levels of quality, performance and service to enable each Customer to achieve its desired outcomes.
2. Establish MEDHOST "Software Solutions" and related products and services as the standard for the healthcare clinical market.
3. Develop and introduce at least one significantly new "software solution" each year through market awareness and innovation.
4. Provide a safe, stimulating, challenging, and cooperative work environment with growth opportunities for all Associates.
5. Maximize the value of shareholders investments in the company.

The new Web site is designed primarily to ensure better, more accurate and timely communication with our Customers and potential Customers. The new site includes excellent new training tools and benchmarks from across our Customer family for comparison purposes. It also provides suggestions and information on maximizing your utilization and return on your MEDHOST investment, areas to gather your input and feedback on our products and services, and the latest news about MEDHOST and the market.

Every January, we start the new year with a week of company meetings, training and team-building events to emphasize to all of our Associates our plans for the year. We have titled our 2008 – Year of the Customer. This year will be our best ever as we focus on delivering more consistent and superior customer service, training and new products to our current and new Customers.

Our commitment to designing our products to be easy-to-use, easy-to-learn and easy-to-benefit from is driving our sales to all-time highs. We continue to improve our products so they can be faster to learn and easier for clinicians to use, and to deliver even greater financial and operational results.

As you browse our new Web site, we hope you will read about some of our Customers' actual success stories of how they attained some of their dramatic results. I think you will be impressed.

If you have any suggestions or comments about our new Web site and products or services please contact us via the Web site or call our headquarters in Addison, Texas.

Craig Herrod
President & CEO