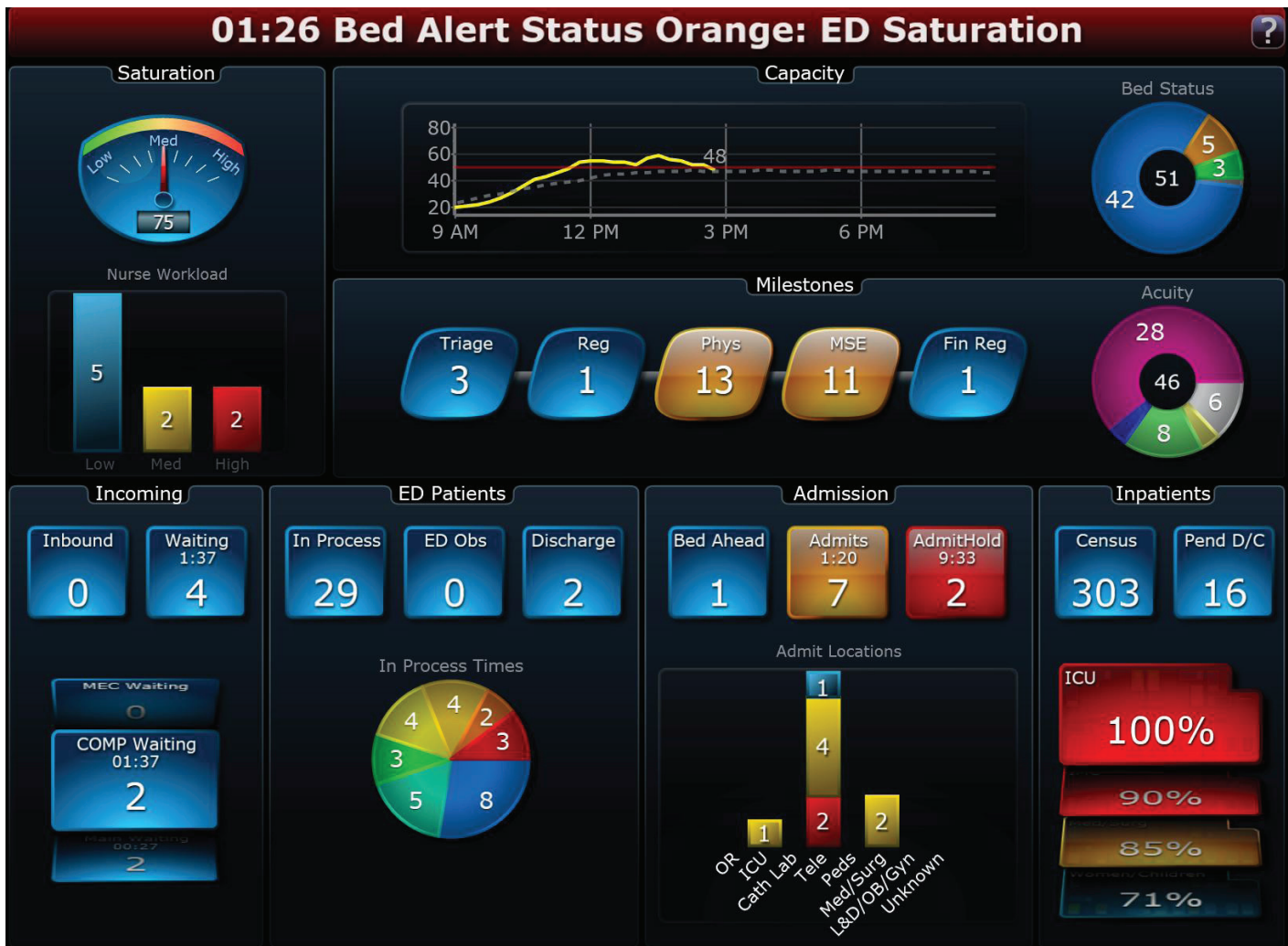


# MEDHOST OpCenter

Operational Intelligence at a Glance



Solving house-wide inefficiencies starts by addressing systemic issues that delay moving patients from the ED to inpatient floors. Why? Because more than 60 percent of admissions come from the ED. Understanding the source of process breakdowns is the first step in maximizing patient flow. OpCenter, an executive decision-support tool, was designed to create operational visibility, predict flow patterns and identify risk patterns before they become significant issues.

**“OpCenter has helped us improve patient flow by concentrating on problem areas identified by the system such as discharge waiting, triage waiting, and more. We love it!”**

*Andra Theriot, Emergency Department Clinical Director  
West Jefferson Medical Center*



# MEDHOST OpCenter

**Med/Surg : E200S**

Total Beds:	26	Bed Variance:	1
Projected Admissions:	5	Total Blocked Beds:	3
Projected Discharges:	4	Staffed Beds:	23
Projected Transfers In:	1	Census:	22
Projected Transfers Out:	1	Projected Capacity:	100%
Staffing Blocked Beds:	3	Current Capacity:	96%
Other Blocked Beds:	0		

Save Cancel

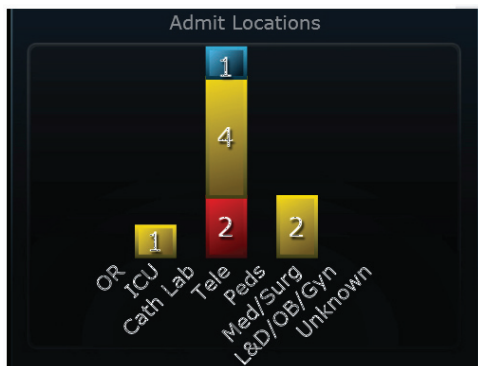
“Patients admitted using OpCenter’s Bed Ahead feature receive a bed assignment 20 minutes faster, and are admitted 9 minutes faster, than patients admitted using the standard process. When considered over our 1,500 admissions per month, we eliminate 225 hours of patients waiting per month through use of Bed Ahead. This equates to capacity for an additional 75 patient visits per month without the need for additional beds or staff.”

*Ron Short, Vice President of Operations  
Good Shepherd Medical Center*

“Throughput is a priority across our hospital, and OpCenter plays an important role in helping us to achieve our patient flow initiatives. Meeting our throughput goals benefits everyone; the hospital is operating more efficiently and patients are receiving care sooner.”

“To grow our market share, it’s imperative that we take extra measures to ensure patients leave the hospital with a positive experience, and OpCenter gives us the tools to accomplish this.”

*Lynn LeBouef, CEO  
Tomball Regional Medical Center*



“OpCenter enabled us to make traditionally sequential tasks concurrent, which has reduced our TAT for admitted patients by 30 minutes. We use Bed Ahead to alert the inpatient floors of incoming admits and work to obtain a bed while we are completing the admit process and waiting for orders.”

*Robb White, Director of Emergency Services  
Tomball Regional Medical Center*