



MEDHOST's suite of applications are reinvigorating revenue cycle management practices to meet today's and tomorrow's needs.

## MEDHOST Enterprise Revenue Cycle

When it comes to successful revenue cycle management, there's only one constant — financial sustainability hinges on keeping revenue, budgets and cash flow on target. But, with lower reimbursements and a shifting of costs to the patient, healthcare organizations face real challenges that mandate changes to revenue cycle management practices and more innovative use of technology.



Revenue cycle teams are under significant pressure to efficiently process claims, issue statements and collect payments in a timely fashion, and they need more help than antiquated technologies can offer. Even more problematic, older systems can't provide the data and reporting needed to proactively manage processes, operations and contracts that directly affect the hospital's financial health.

MEDHOST's suite of Revenue Cycle applications is helping hospitals and health systems address back office needs and challenges faced by revenue cycle professionals. MEDHOST's solutions are different because these powerful and widely adopted tools are reinvigorating revenue cycle management practices to meet today's and tomorrow's needs.



## MEDHOST's suite of Revenue Cycle applications address back office needs and challenges faced by revenue cycle professionals.

Designed to facilitate automatic capture of all charges, ensure accurate claims and enhance productivity and decision-making, MEDHOST's Revenue Cycle applications help you improve cash flow and financial performance.

We strive to keep our finger on the pulse of what matters most and intimately know the needs and challenges our Customers face day in and day out. For example, with all of the demands placed on hospitals, we found a way to reduce the cost, time and exposure associated with developing, monitoring and maintaining a compliant IT environment. Our solutions can be hosted on premise or remotely hosted and managed by our highly experienced system engineers, which frees your IT team to focus on more pressing quality-of-care and compliance issues instead of day-to-day technology management.



## Our Revenue Cycle applications include:

### Patient Statements

Save money on postage and mailings and improve your in-house processes with MEDHOST's Patient Statements tool. This tool gives you the ability to track a statement's progress and see when charges, payments and adjustments have posted. Designed to help you improve your billing process and accomplish in minutes what would take your in-house operation hours or days, Patient Statements enables you to generate and deliver statements, collection letters and other critical documents either electronically or through the mail.

### Online Bill Payment

Provide patients with tools to make secure, online payments and view their account information and statements whenever is convenient for them. With Online Bill Payment, you can also reduce accounts receivable days and better manage invoice-processing costs.

### Electronic Remittance Advice

With the MEDHOST Electronic Remittance application, you can electronically transmit Health Care Claim Payment/Advice (835) files, eliminate the need for manual entry of claims data, speed the claims reconciliation process and accelerate claim finalization and payment.

### Electronic Claims

Improve productivity, increase your claims acceptance rate, decrease A/R days and ensure HIPAA compliance with MEDHOST's automated claims application. This Web-based tool lets you edit and submit claims electronically, and with up-front editing, claims have fewer errors, which decreases follow-ups.

## Contract Management

Ensure accurate reimbursement through automated management of complex contracts, and calculate and reconcile expected payments for more effective communications with insurance carriers. With detailed tracking of contracts by insurance provider, you can account for every dollar owed to the hospital.

## MEDHOST Document Management System

MEDHOST Documentation Management System (DMS) is a central control and routing system for documentation within the enterprise solution. With MEDHOST DMS, healthcare professionals can efficiently and securely manage the flow of healthcare documentation between applications.

MEDHOST DMS helps your facility create financial, operational and clinical efficiencies by enabling:

- Secure management of healthcare financial and clinical information
- Efficient management of security rules, user access and audit logs
- Automatic transmission to disparate systems
- Easy documentation search and extraction from MEDHOST Enterprise Systems

## Denial Management

MEDHOST Denial Management module provides customers with advanced tools to identify, measure, resolve and prevent denials.

Features of the product:

- Data capture from payer remittance and claim status
- Denial qualifying using payer claim status, adjustment group codes and reason codes
- Denial categorization and workflow tools to drive assignment, follow-up and resolution
- Denial reporting to measure and manage denials
- Root cause analysis and decision support for denial prevention

Expected benefits of the product:

- Improvement in key financial and operational performance metrics
- Reduced training for follow-up staff

Denial Management Module is available to all MEDHOST Enterprise Customers and has a short implementation time so you can be on a fast route to managing your denials.

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